## ABSTRACT

## TRAINING QUALITY ASSESMENT TOOLS

5 This invention relates to a non-intrusive speech quality assessment system. The invention provides a method and apparatus for training a quality assessment tool in which a database comprising a plurality of samples, each with an associated mean opinion score, is divided into a 10 plurality of distortion sets of samples according to a distortion criterion; and a distortion specific assessment handler for each distortion set is trained, such that a fit between distortion specific quality a generated from а distortion specific plurality 15 parameters for a sample and the mean opinion score associated with said sample is optimised. The invention also provides a method and apparatus for assessing speech telecommunications network quality in a in dominant distortion type is determined for a sample; distortion specific plurality of parameters are combined 20 to provide a distortion specific quality measure for each sample; and a quality measure is generated in dependence upon the distortion specific quality measure.

25 Figure 5.